

IMPLEMENTATION OF TQM PRINCIPLES IN HRD IN ORGANISATIONS

ARJOO BAKLIWAL

Research Scholar, Pacific University, Udaipur, Rajasthan, India
Assistant Professor, ARSSM College, Mandsaur, Madhya Pradesh, India

ABSTRACT

Improving quality has become a company-wide effort as the ever-increasing globalization of business underscores the stipulation of continuous enhancement. Successful companies comprehend the powerful impact customer-defined quality can have on business. For this reason, many competitive firms frequently increase their quality standards. Total quality management has far reaching implications for the management of human resources. It emphasizes self-control, autonomy, and creativity among employees and calls for superior active collaboration rather than just conformity. Indeed, it is becoming an aphorism of good management that human factors are the most important aspect of quality and productivity progress. This paper discusses TQM, principles, involvement, tools, and techniques and concludes with the impact in organizations.

KEYWORDS: TQM, HRD, Job Commitment, Training & Development